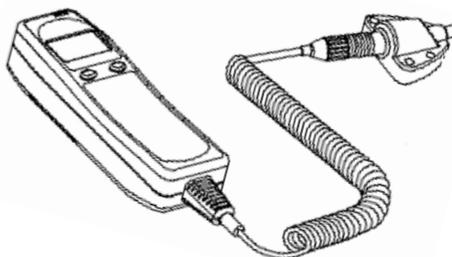




Guardian Interlock Systems Australasia Pty Limited  
8/11 Packard Avenue, Castle Hill, NSW, 2154  
Email: [enquiries@guardianinterlock.com.au](mailto:enquiries@guardianinterlock.com.au)

ABN 47 062 932 932  
Tel: 02 8853 6200  
Fax: 02 8853 6201

# QLD Interlock Program WR3 USER MANUAL



## NOTICES



**Service is your responsibility.** A “Missed Service” message indicates the date after which it will go into PERMANENT LOCKOUT. Ensure that you arrange for service to be completed prior to this date.

## ROAD SAFETY

**PULL OVER TO THE SIDE OF THE ROAD BEFORE  
PROVIDING A RETEST**

© GIS Australasia Pty Limited	GIS099 QLD WR3 User Instructions	Version 5.3
Responsibility: Admin Dept.	Initial Release: 1 December 2010	Current Release: 16 December 2016
QMS – QLD Quality Plan	Only electronic copy on server is controlled	Page 1 of 50



# CONTENTS

<b>1. Caution</b> .....	<b>5</b>
<b>2. Economy of Operation</b> .....	<b>5</b>
<b>3. Concession &amp; Financial Assistance</b> .....	<b>5</b>
<b>4. Operating Instructions</b> .....	<b>6</b>
4.1 General.....	6
4.2 Taking a Test.....	6
4.3 Failed Test.....	8
<b>5. Trouble Shooting Your Testing Technique</b> .....	<b>8</b>
<b>6. Stall Protect Feature</b> .....	<b>9</b>
<b>7. Retests</b> .....	<b>10</b>
7.1 Failed Retest .....	11
7.2 Retests not Taken .....	12
<b>8. Illegal Starting of Vehicle</b> .....	<b>12</b>
<b>9. Servicing and Recalls</b> .....	<b>13</b>
9.1 Scheduled Servicing.....	13
9.2 Checking Service Dates .....	13
9.3 Early Service .....	14
9.4 Immediate Recall.....	14
9.5 Entering Codes.....	15
<b>10. Non-Compliance with Program Conditions</b> .....	<b>15</b>
<b>11. Power Aspects</b> .....	<b>16</b>
11.1 Disconnecting the Vehicle Battery.....	16
<b>12. Disconnecting the Handset</b> .....	<b>16</b>
12.1 Sleep Mode .....	17
<b>13. Care of the WR3</b> .....	<b>18</b>
<b>14. Other Servicing of Your Vehicle</b> .....	<b>19</b>
<b>15. Program Violations</b> .....	<b>19</b>
<b>16. Additional Functions</b> .....	<b>20</b>
16.1 Volume Control.....	20
16.2 Clock Adjustment (Daylight Savings) .....	21
16.3 Automatic Wake Up.....	21
16.4 Standby .....	22
<b>17. Service Centres</b> .....	<b>23</b>

<b>18. Complaints.....</b>	<b>23</b>
<b>19. Privacy .....</b>	<b>24</b>
<b>20. Removal of Interlock.....</b>	<b>24</b>
20.1 Removal of Interlock Condition .....	25
<b>21. General Assistance .....</b>	<b>25</b>
21.1 24 Hour Technical Support Line .....	25
21.2 Electrical Interference.....	26
<b>22. Override .....</b>	<b>26</b>
<b>23. Emergency Override .....</b>	<b>26</b>
<b>24. Messages Displayed .....</b>	<b>30</b>
24.1 Unscheduled Service Recall Messages .....	30
24.2 Messages A-Z .....	32
<b>25. TERMS AND CONDITIONS .....</b>	<b>36</b>
<b>QLD INTERLOCK PROGRAM – FEE SCHEDULE .....</b>	<b>47</b>



**Notes:**

1. Before reading the rest of this manual, the user should be aware of the difference between the **‘Press’** command and the **‘Press and Hold’** command. The **‘Press’** command is a press and release of the button, whereas the **‘Press and Hold’** command, is a prolonged pressing of the button.
2. Read all instructions completely before operating the interlock.
3. Try to avoid others using the interlock as you will be held accountable for all events on the log.
4. If you are uncertain of any aspect of the operation of the interlock please contact Guardian or your service centre.

## 1. Caution

Blood Alcohol Content (BAC) can rise for up to two hours after your last drink. Users of the Guardian WR3 interlock are advised that care should be taken if a BAC reading close to their designated BAC lockout level is indicated.

It can take ten hours or more for the blood alcohol level to return to zero after a high blood alcohol level has been reached. This may lead to failed tests that will show on your record.

Mouthwash and some medications generate high levels of BAC readings for short periods of time – please ensure that you wait at least 15 minutes after using mouthwash or taking medication before attempting a test. Rinsing your mouth with water may reduce chances of receiving a high BAC from these products when attempting a test.

Many foods and drinks generate low level BAC readings for short periods of time – please ensure that you wait at least 5 minutes after eating or drinking anything before attempting a test. If possible, rinse your mouth out with some water.

## 2. Economy of Operation

Installation and monitoring costs are significant and non-compliance could result in additional fees. Please read these instructions carefully, and comply with the service dates so that you don't become locked out by your own actions, and end up paying extra (and avoidable) fees.

## 3. Concession & Financial Assistance

There is a concession available for participants who hold a valid Centrelink Health Care Card issued by the Australian Government. The Queensland Department of Transport and Main Roads (TMR) may also provide other financial assistance for eligible interlock drivers. For further details and the latest information please contact TMR on 13 23 80 or visit the following website:

[www.tmr.qld.gov.au/interlocks](http://www.tmr.qld.gov.au/interlocks)

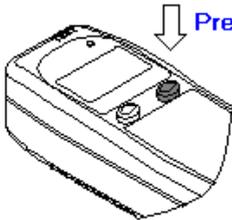
## 4. Operating Instructions

### 4.1 General

The WR3 is designed to prevent a driver operating the vehicle if there is alcohol present, and a BAC of 0.02%BAC or above is recorded. The WR3 displays information to the operator by an LCD screen, tones and colours displayed on the handset connector where the handset plugs in.

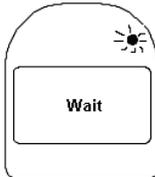
### 4.2 Taking a Test

1



To begin, press the right button if the display screen is blank. The screen will display **“Wait”** and the status light will be flashing orange.

*(Alternatively, you can disconnect and then reconnect the handset to wake-up the unit)*



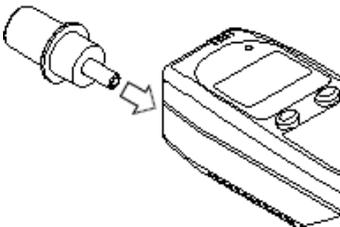
**NOTE:** The ignition key must be in the OFF position before proceeding further.

2



Wait for the Handset to display **“Ready for Test”** and the status light to change to flashing green. The wait time will vary depending on the ambient temperature (this may take up to 3 minutes, particularly in cold weather).

3



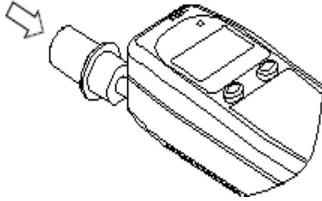
Insert a mouthpiece into the Handset.



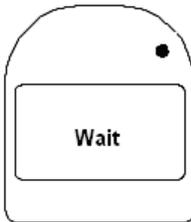
You should not eat or drink anything for at least 5 minutes before taking a test.

4

Blow & HUM



Blow into the mouthpiece with moderate and constant force while simultaneously making a “Hum” sound. When the correct technique is used, the WR3 will generate a continuous tone to indicate adequate air flow. Do not stop blowing until you hear a beep from the Handset. The Handset will display “**Wait**”, followed by the test result within 10 seconds of test completion.



If you blew incorrectly, the Handset will display “**Hum Louder**”, “**Blow Softer**”, “**Blow Longer**” or “**Blow Longer and Harder**”. Wait for the Handset to display “**Ready for Test**” before trying again.



If “**Start Motor**” is displayed and the status light is solid green, you passed the breath test. The BAC reading result will appear on the display. A pass BAC is between 0.00 and 0.019% BAC.

You must now start the vehicle in the normal fashion.



**Important:** Attempting to turn the ignition on in the vehicle prior to the “**Start Motor**” message appearing will result in “**Key off**” message.

Once the WR3 detects the motor running, a “**Drive Safely**” message will be displayed.

## 4.3 Failed Test



A fail will be followed by a “**Lock Out**” message on the display followed by the BAC reading recorded. The vehicle cannot be started and the driver will be prevented from attempting another test for at least **5** minutes (countdown will appear on the LCD screen).

If a second fail BAC test follows, a Lockout period of **30** minutes will apply (countdown will appear on the LCD screen). A fail BAC is 0.020%BAC and above.

## 5. Trouble Shooting Your Testing Technique

Taking the test can be daunting once “you’re on your own” and it is easy to become flustered. There are four parts to the test, namely:

- a) Pressure – a blow of sufficient pressure is indicated by a tone. The aim should be to conduct the test at as low a pressure as possible.
- b) Duration – you have to provide an adequate breath sample for about five seconds, or until the handset clicks.
- c) Hum – you have to hum as you are blowing. You will need to maintain your breath level throughout the test while humming.
- d) Breath band – the device will accept breath pressures between upper and lower levels – The display and associated tones will guide you if you are not doing it correctly. “**Blow Softer**” means just that, to blow softer. “**Blow Longer and Harder**” normally means “don’t let your breath drop off midway through the test”.

**Hint:** Get rid of all distractions, or if you can’t, try focusing on the handset when taking the test to give a better chance of success.

## 6. Stall Protect Feature

If the motor is turned OFF for a short time, you can restart it within three minutes without taking another breath test. This is a safety feature called “**Stall Protect**” which allows you to quickly restart the motor if it stalls.

1a



Attempt to start the vehicle by using the ignition key. If the unit is in stall protect, it will restart without a test.

Or, check the message displayed on the Handset - if “**Restart Available**” is displayed, you can start the vehicle without a breath test.

To cancel the Restart feature, press and hold the right button.

1b



If “**Ready for Test**” is displayed, you need to pass a breath test to start the vehicle.

## 7. Retests

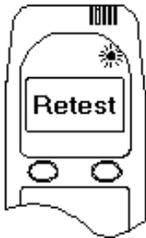
The system will require retests on a random time basis as long as the vehicle remains in operation. The display will indicate “**Retest**” and a double beep will sound. The first retest will occur 3 to 10 minutes from starting the vehicle. Subsequent retests will be 15 to 60 minutes after a pass result.

The technique involved in taking a retest is the same as a test prior to starting the vehicle.



**NOTE:** If a retest request does occur, the driver must properly complete a test, otherwise a recorded program violation may occur.

1



The Handset will display “**Retest**”, and the status light will be flashing green.

The retest must be conducted with the vehicle stopped, and within 7 minutes of the retest request indication.



**NOTE:** Retests will be required at random times whenever the motor is running.

2



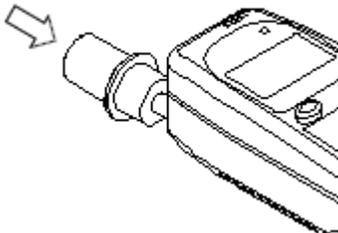
### **WARNING:**

Do not take a retest while driving. Always bring the vehicle to a safe stop off the roadway before attempting a retest. You will have several minutes to do this.

Do not turn off the engine for a retest.

3

Blow



Blow into the mouthpiece with moderate force while simultaneously making a “Hum” sound. Do not stop blowing until you hear a beep from the Handset. The Handset will display “**Wait**”, followed by the test result.

If you blew incorrectly, the Handset will display “**Hum Louder**”, “**Blow Softer**” or “**Blow Longer and Harder**”. Wait for the Handset to display “**Retest**” before trying again.

4a



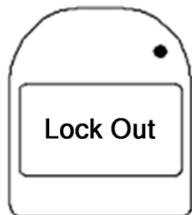
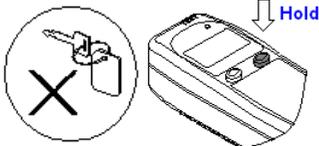
Observe the message displayed on the Handset.

If **“Drive Safely”** is displayed and the status light is solid green, you passed the breath test.

The driver should not leave the vehicle while the retest request indication is active because a program violation could result. Once the retest has been successfully completed, you may continue on your way.

## 7.1 Failed Retest

5.1b



If a BAC result occurs during a retest, a **“Pull Over, Turn Off Motor”** message is displayed, the status light will flash red and a tone will sound to indicate the driver has 3 minutes to turn the engine off.

You must safely park the vehicle and turn OFF the motor, then press and hold the right button to cancel the Restart feature.

**“Lockout”** will be displayed on the Handset, and the status light will be solid red. You *cannot* restart the vehicle, and must wait until the lockout period expires before attempting another test. A countdown timer shows the lockout time remaining.

Failure to turn off the engine within the **3** minute period will trigger the alarm to sound, indicators flash, and an immediate recall will be initiated. The service reminder will be reset to the day of the event, and the display will indicate **“Immediate Recall 6”** along with the final date the vehicle can be driven before the interlock will enter Permanent Lockout.

An “**Immediate Recall 1**” will be triggered where 1 failed retest is recorded, see section 25. *Messages Displayed* for further details. The interlock will need to be serviced at the participant’s expense.



**NOTE:** Do not attempt another breath test until you are sure your alcohol level is below the fail limit. A second or subsequent failed test may result in a longer lockout period (approximately 30 minutes).

## 7.2 Retests not Taken

If a retest is not taken and passed within 7 minutes after a retest is requested, the interlock will enter a Missed Retest condition. “**Missed Retest**” will be displayed, and the alarm horn will sound, and hazard lights will flash. To stop the alarm, you may either provide a breath test, or turn the ignition off and hold the right hand button on the interlock in until the alarm stops.

If the test is not passed, or the motor is not shut off and the right button pressed, the service reminder will be reset to **7** days, and the display will indicate “**Immediate Recall 5**” along with the final date the vehicle can be driven before the interlock will enter Permanent Lockout. This message means that the interlock will need to be reset by the Service Centre at the Program Participant’s additional expense before the date displayed.

## 8. Illegal Starting of Vehicle

If the vehicle is started by hot wiring, or push-starting, the display will indicate “**Start Violation**”. This is a program violation and will trigger an immediate recall. The service reminder will be reset to **7** days, and the display will indicate “**Immediate Recall 7**” along with the final date the vehicle can be driven before the interlock will enter permanent lockout. This message means that the interlock will need to be reset by the Service Provider at the program participant’s additional expense within **7** days, after which the device will enter a Permanent Lockout condition. This is a recorded program violation and will incur additional charges for the participant.

## 9. Servicing and Recalls

### 9.1 Scheduled Servicing

7 days before the scheduled service date, after every retest, the display will indicate “**Service Due**” and the date and time that the vehicle is required for routine service. This will appear every time the interlock device is powered up as well as for 5 minutes after the motor is shut off. You can also check this date prior to this reminder period by holding the left hand button to access the menu, use the left button to scroll to “**Service Dates**” and selecting with the right hand button.

You should contact the service centre and confirm your appointment. A Missed Appointment fee may be applied if you return for your service after the given date.

If the vehicle is not serviced on the Service date, the display will indicate “**Missed Service**” and the final date the vehicle can be driven before the interlock will enter Permanent Lockout. This new date will be **7** days after the original due date for service, the WR3 will enter a PERMANENT LOCKOUT after this date and time. This is a recorded program violation and will incur additional charges for the participant.

Failure to return to the Service Centre for inspection of the interlock device and downloading of data as required is a Program Violation. Queensland Department of Transport and Main Roads (TMR) will be advised and they may apply the appropriate program sanctions.

### 9.2 Checking Service Dates

The WR3 interlock must be serviced at regular intervals, as specified by TMR. A service reminder will be displayed on the handset starting 7 days before the service date. The next service date, as well as the time of your service appointment, can also be viewed in the user menu as follows:

1



Press and hold the left button to access the user menu.

Use the left button to scroll to Service Date.

Press the right button to select this option.

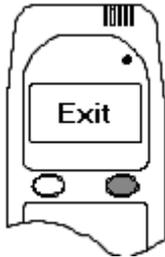
2



Press the left button until the Service Date is displayed.

You need to return for service before the date and time displayed expires.

3



After you are finished reviewing the date, press and hold the right button to exit the Service Date submenu.

Select "Exit" to return to normal operations.

### 9.3 Early Service

If an event has occurred that requires corrective action, an Early Recall message will be displayed. It will show a number for the recall and a date/time. The reference number given is the reason for the early service, and the date is **7** days after the event. If the vehicle is not brought in on the due date, the display will indicate "**Missed Service**" and the missed appointment date. **7** days after the due date for service, the interlock device will enter a PERMANENT LOCKOUT. This is a recorded program violation and will incur additional charges for the participant. TMR will be advised and they will apply the appropriate program sanctions.

### 9.4 Immediate Recall

If a Program Violation occurs an Immediate Recall message will be displayed. It will show a reference number and a date/time. The number displayed is the reason for the Immediate Recall, and the date is the date of the lockout. The vehicle is immediately in the "**Missed Service**" situation. After this date, the interlock will enter a PERMANENT LOCKOUT, and will incur additional charges for the participant. TMR will be advised and they will apply the appropriate program sanctions.

## 9.5 Entering Codes

Once a code has been obtained from Guardian head Office, and payment made. Follow the below instructions to enter the code.

- **Press and hold** the left button.
- Scroll through the options pressing the left button until the desired option is displayed on the screen (e.g. “Reset”).
- Press the right button to enter. “**RESET CODE**” and “**0000 OK?**” will be displayed.
- The code must now be entered.
  - Press the right button to scroll through to the correct numerical value for the first number.
  - Press the left button to move the cursor to the next number.
  - Continue for all digits.
- Once all 4 numbers are correct press the left button until the cursor is under the “**OK?**”. Press the right button to accept the entry.

For the Reset code, you will now be required to enter the sub code. This is entered the same way as the previous code.

Upon successful entry of both codes, the WR3 will make a high beep and display the new lockout date and return to “Wait” or “Ready for Test”. The new service date has been set.

## 10. Non-Compliance with Program Conditions

The interlock device fitted to your car is meant to keep you under supervision and control. Its features and performance have been developed to ensure that any non-compliance is recorded, and will generate an EARLY or IMMEDIATE RECALL, or potentially, a PERMANENT LOCKOUT in the event of circumvention or tampering. EARLY or IMMEDIATE recalls will incur additional expenses to the user. In addition, the Installers, Service Providers and Guardian are required to advise TMR of any tampering or circumvention detected.

TMR expects participants to return their vehicle on, or before, the scheduled service date (printed on your invoice). While there is a period of

grace, the period is not intended to allow participants to become non-compliant. Where vehicles enter PERMANENT LOCKOUT because participants have gone past their service date, and the only options are towing the vehicle to a Service Centre (at the participant's expense) or contacting GIS for additional assistance, additional fees will apply.

## 11. Power Aspects

Depending on the Sleep Timer setting, the interlock unit will automatically power off at the point ranging from 30 minutes to 2 hours after the motor is shut off. Alternately, the driver can manually power off the WR3 by pressing and holding both buttons at once. If “**Retest Available**” is displayed on the LCD, it will be necessary to hold the right hand button until “**Ready for Test**” is displayed to complete the power off sequence.

### 11.1 Disconnecting the Vehicle Battery

Disconnecting the vehicle's battery for more than 15 minutes (or 3 “**Power Off**” events lasting 5 minutes or longer) will trigger an early service. Depending on the circumstances, this may be considered a Program Violation. The service reminder will be reset **7** days and the display will either indicate “**Early Recall 8**” (3 X 5 minute power off events) or “**Early Recall 14**” (1 X 15 minute power off event) along with the final date the vehicle can be driven before Permanent Lockout. This message means that the interlock will need to be reset by the Service Centre: otherwise the WR3 will enter a PERMANENT LOCKOUT.

Battery “boosting” is permitted. However, in the event that it becomes necessary to disconnect the battery for more than 15 minutes, Participants should first contact Guardian to advise of the situation. It is advised to contact your Service Centre if you need advice on battery boosting.

## 12. Disconnecting the Handset

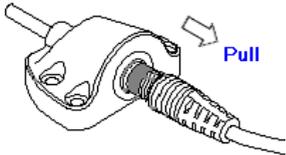
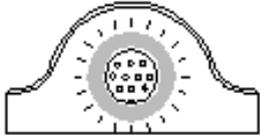
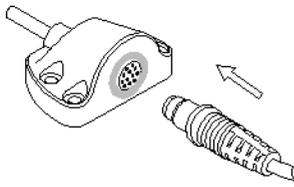
If you wish to disconnect the handset for any reason, follow these instructions.



**NOTE:** Be sure to put the handset into Sleep Mode before disconnecting it. (Please see instructions on how to use Sleep Mode).



**WARNING:** The handset should never be removed while the motor is running.

<p><b>1</b></p> 	<p>To disconnect the handset pull back on the slide and withdraw the handset.</p>
<p><b>1a</b></p> 	<p>The Interface Module will beep twice every 15 seconds to remind the driver that the handset is disconnected while the motor is running.</p> <p>The receptacle will also flash green.</p>
<p><b>2</b></p> 	<p>Ensure to match up the green lines on the Handset and receptacle. Use low force to plug the handset into the receptacle.</p> <p>Once the handset has powered on, it will display <b>“Wait”</b>, and after a test will be followed by the appropriate message based on the current vehicle state e.g. <b>“Ready For Test”</b>, or <b>“Restart Available”</b>.</p>



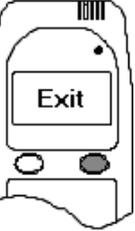
**WARNING:** Do not pull on the handset cord. The connectors can only be disengaged by sliding back the release sleeve.

## 12.1 Sleep Mode

The WR3 can be placed into sleep mode after the motor has been turned OFF. It will automatically go into sleep mode when the sleep timer expires. Extending the sleep time will allow the interlock to remain ready for longer periods. You can chose from 4 sleep times as described below. The WR3 can also be put into sleep mode manually by pressing and holding the left and right buttons at the same time.



**NOTE:** It is advised that good judgement should be used when setting the sleep time due to the fact that it will take a little current from the vehicles battery while awake. If the vehicle battery is not in good condition, setting a 2 hour sleep time may cause the car battery to go flat.

<p>1</p>		<p>Press and hold the left button to access the user menu.</p> <p>Use the left button to scroll to <b>Sleep</b>.</p> <p>Press the right button to select this option.</p>
<p>2</p>		<p>The <b>Sleep</b> submenu contains 4 pre-programmed sleep times: 30, 60, 90 and 120 minutes.</p> <p>Use the right button to browse through them.</p>
<p>3</p>		<p>Press and hold the right button to exit the <b>Sleep</b> submenu.</p> <p>Select <b>Exit</b> to return to normal operations.</p>

### 13. Care of the WR3

The WR3 equipment is designed to operate in extremes of temperature, and in the typical environment in a motor vehicle. It has been designed to withstand dust and vibration. The equipment is leased to you under the Terms and Conditions supplied later in this handbook, and for which you have signed during installation.

Like any electronic equipment, it will not stand abuse, and will cause early recalls if damaged. The cost of repairing damaged equipment will be recovered from participants.

The equipment can be cleaned with a damp cloth, and you should keep your mouthpieces free from condensation or any obstructions. You should be given two new mouthpieces at every service.

## 14. Other Servicing of Your Vehicle

If you need to have repairs or maintenance work done on your vehicle, your mechanic should contact Guardian for further information. Your mechanic may be able to obtain a TPM (Third Party Maintenance) code from Guardian. Contact us for further details.



## 15. Program Violations

Guardian is required to report Program Violations to TMR who administer the interlock program. Program participants are reminded that Program Violations may result in extension of the required period of interlock use, and/or removal of the interlock device. Program Violations include:

### a. Tampering.

Tampering is defined as “an unlawful act or attempt to disable or circumvent the legal operation of the ignition interlock device”. Without limiting the generality of this definition, the following are examples of Tampering:

- Cutting and/or disconnecting any of the wires connecting the ignition interlock device to the vehicle.
- Removal of the tamper seals from the interlock, interlocks wiring, or alarm horn.
- Covering and/or disabling the alarm horn.
- Unauthorised disconnecting of the vehicle battery from the interlock device for more than 15 minutes on a single occasion or 3 such events lasting 5 minutes or longer.
- Hot wiring or push-starting the vehicle.
- Damage to or loss of the interlock, interlock wiring, or alarm horn.

### b. Program Violations

- 10 failed start-up breath tests (0.02 or more)
- 5 failed start-up breath test (0.05 or more)
- 1 failed running retests and/or 3 running retest refusals
- a single instance of attempted or successful circumvention
- a single instance of the override function.
- Failure to return to the Service Provider for inspection of the interlock device and downloading of data as required.
- Failure to comply with retest requirements Failure to comply with a “Pull Over, Turn Off Motor” message in the event or a Fail BAC result on a retest.

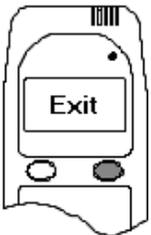


**NOTE:** Should any Tampering occur as a result of work done by a certified auto repair facility the program participant must bring a receipted invoice or work order to the Service Provider indicating business name, vehicle, work carried out, time in and time out. Times of the violation must match the time of service on the invoice or work order. If a program participant is working on his/her own Vehicle, the Guardian must be notified in advance.

## 16. Additional Functions

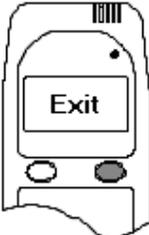
### 16.1 Volume Control

The WR3 has a volume control feature which can be set by the user for their handset only. These settings do not affect the Interface Module volume.

1		<p>Press and hold the left button to access the user menu.</p> <p>Use the left button to scroll to Volume.</p> <p>Press the right button to select this option.</p>
2		<p>Use the buttons to adjust the volume of the Handset.</p> <p>Left button decreases the volume. Right button increases the volume.</p>
3		<p>Press and hold the right button to exit the Volume submenu.</p> <p>Select <b>“Exit”</b> to return to normal operations.</p>

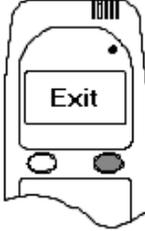
## 16.2 Clock Adjustment (Daylight Savings)

The clock of the WR3 can be changed by the user in half hour increments. This allows for time changes to/from Daylight saving Time. It also allows the Handset clock to be set to the local time, when travelling through different time zones. Adjusting to the correct local time will ensure that the WR3 wakes up at the correct selected times.

1	 A line drawing of a mobile handset. The screen displays the word "Time" in a rectangular box. Above the screen is a speaker grille and a small circular indicator light. Below the screen are two circular buttons.	<p>Press and hold the left button to access the user menu.</p> <p>Use the left button to scroll to <b>"Time"</b>.</p> <p>Press the right button to select this option.</p>
2	 A line drawing of a mobile handset. The screen displays the word "Time" at the top, followed by the time "12:30" and "+0.5" below it. Above the screen is a speaker grille and a small circular indicator light. Below the screen are two circular buttons.	<p>Use the buttons to adjust the clock. You can only adjust the clock in 0.5 hour increments; up to a maximum <math>\pm 3</math> hours.</p> <p>New clock adjustments will affect the programmed wake-up times.</p>
3	 A line drawing of a mobile handset. The screen displays the word "Exit" in a rectangular box. Above the screen is a speaker grille and a small circular indicator light. Below the screen are two circular buttons.	<p>Press and hold the right button to exit the <b>Time</b> submenu.</p> <p>Select <b>"Exit"</b> to return to normal operations.</p>

## 16.3 Automatic Wake Up

The WR3 can be programmed to wake-up 3 times a day. This feature ensures that the Handset is warmed to operating temperature before you enter the vehicle. Programming instructions are provided below. The wake-up feature will be temporarily disabled if the WR3 is not used for 3 consecutive days.

<p>1</p> 	<p>Press and hold the left button to access the user menu.</p> <p>Use the left button to scroll to “<b>Wake-Up</b>”.</p> <p>Press the right button to select this option.</p>
<p>2</p> 	<p>Select a time slot by placing the cursor underneath an “<b>on/off</b>” setting. If necessary, change the setting to “<b>on</b>”.</p> <p>Set the wake-up time for that time slot.</p> <p>Left button moves the cursor, right button changes the value.</p>
<p>3</p> 	<p>Press and hold the right button to exit the <b>Wake-Up</b> submenu.</p> <p>Select “<b>Exit</b>” to return to normal operations.</p>

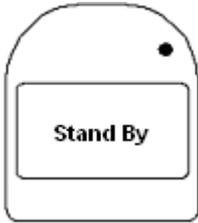
 **NOTE:** The Handset needs to remain connected for the Automatic Wake Up Feature to activate.

## 16.4 Standby

Stand By is an OPTIONAL feature available for commercial vehicles only to allow you to leave the vehicle idling without a retest occurring. If you would like to apply for this feature to be added, contact your Service Centre to arrange.

 Please note that a monthly fee will apply for use of this feature.

To enable Stand By the vehicle idle must be lower than the preset limit set by the Ignition Interlock Service Centre (this may take several minutes in cold weather). The following instructions will only work after the “Stand By” option has been set by your Service Centre.



Press and hold the left button on the Hand Set until the words “**Stand By**” appear. The retest will not occur unless the left button is pressed, or the vehicle idle rises above the preset limit, **or the vehicle stalls**. It is the client’s responsibility that they do not use Stand By unless their vehicle idles properly.

## 17. Service Centres

There is a list of Service Centres in the Information Brochure issued at installation. The list was current at the time of your training, but the number of centres may change. You may use any approved service centre in NSW, Northern Territory, South Australia, Victoria, Tasmania or Western Australia. If you wish to know of any new centres, please contact Guardian (02) 8853 6200 for updated information or visit our website:

[www.guardianinterlock.com.au](http://www.guardianinterlock.com.au)

Servicing your interlock is a simple task. Please contact the centre where you wish to have your unit serviced, and make an appointment. While normally you will be able to be accommodated, it is in your interest to book into busy centres, as other planned work may preclude you. For this very reason, you should not leave servicing until the last minute or you may find yourself locked out.

## 18. Complaints

We provide a high level of service, consistent with the program rules. If we aren’t meeting your expectations, please contact either your Installer, or Guardian. Our aim is to fix problems as soon as possible, with the least fuss. Part of your training included how to make a complaint about the equipment or service. You have also been issued a brochure called “Tell Us What you Think” where you can write to us and let us know any concerns you may have with your interlock.

## **19. Privacy**

We respect your privacy, and will only collect information that we need to do our job. We will only use the information for the reason we sought it, or to provide reports required by the Program. Access to a program requires individuals to provide personal information required for commercial transactions. We collect, hold and use, information related to your commercial and consumer creditworthiness from credit reporting bodies (CRB), for all purposes permitted by law. We also disclose information to them. This activity is conducted for the purpose of assessing your credit capacity, eligibility or history in connection with an application or an obligation as a guarantor, collecting payments from you, and managing our credit relationship. We also hold and collect information about the way you have used the interlock device (from the device's data logger)

Guardian will only collect personal information directly from you, and from the interlock device allocated to you, for use solely in program management. This will mainly be done at Service Centres by authorised staff. Guardian will provide copies of the personal information held at each service in the form of an invoice, and will correct any anomalies on request. In the event of any non-compliant data log entries, Guardian will provide copies of any such events, and offer you the opportunity to comment on the event for inclusion on your report. By doing this Guardian ensures that you share information that it has on file, as well as a correct record of your program.

Information will be collected in files held at the Guardian's Adelaide office, and electronically on Guardian computers (including central storage in Canada), and is available to TMR. Where your personal information is transferred between users, the Australian privacy provisions will always apply, and all data transfer is encrypted and protected by the most secure methods available.

Guardian has stringent rules about access to personal information, and any Guardian or service centre personnel, with access to personal information in any form, has to complete a Confidentiality Pledge before having any such access. Participants should be aware that Guardian is obliged to provide some personal information to the authorities for program management. Please contact Guardian if you have any concern about privacy.

## **20. Removal of Interlock**

If you wish to have the interlock removed for any reason, please contact Guardian. We can advise you on options for removal and costs involved.

Remember that driving without an interlock in your vehicle is against the conditions of your licence. Penalties apply for Program participants who drive:

- unlicensed;
- a vehicle that has not been fitted with a prescribed interlock;
- a vehicle that has not been nominated to TMR; or
- if they hold an interlock exemption

Once your Interlock Condition period has expired, take your car to your Guardian service centre, where they will remove the interlock from your car. Any outstanding fees will have to be paid before the interlock can be removed.

## **20.1 Removal of Interlock Condition**

Once you have successfully completed the required period on the Interlock Program, TMR will supply you with a Completion Notice. Take this to your service centre to have your interlock removed. Alternatively, you should contact TMR on 13 23 80 to confirm your end of program date.

You must go to TMR and be issued a licence with the “1” condition removed, or you could be penalised with unlicensed driving.

## **21.General Assistance**

Please contact the service centre shown on your servicing documents, or Guardian. You can contact Guardian on a 24 hr basis, but repairs are on a “next business day” basis.

### **21.1 24 Hour Technical Support Line**

Guardian provides a 24 hour Technical Support line in case of technical emergency situations. If you are having any technical difficulties with your interlock, call Guardian 1300 881 005 (cost of a local call).

***After hours support is only to be used for technical equipment or emergency situations such as an Interlock break down. An Administration Fee may be applied to non-emergency calls received. (Permanent Lockout is no classified as an emergency and will need to be resolved within business hours)***

In the case of other general enquiries, please contact GIS during working hours, between 8.30am and 5.30pm Monday to Friday.

## 21.2 Electrical Interference

Mobile phones and mobile radios produce high RF noise and may cause the interlock to abort the test. Do not park near transmission towers or electrical sub-stations as this can stop the interlock from allowing you to take a test in order to start your vehicle.

### WARNING:



Ensure mobile phones and mobile radios are shut off during a breath test as an RF signal is still produced as long as the device is on.

If you do experience trouble starting because of transmission towers or electrical sub-stations, you may need to have your vehicle towed away from the area to allow normal function of the interlock.



## 22. Override

To provide for situations where the vehicle needs to be started where other methods of assistance are not appropriate, an Override feature is available from Guardian. The override feature allows the user to start the vehicle without a breath test, however the alarm will sound and lights will flash while the engine is running. This feature is only available where telephone contact is available.

The Override feature may only be used once between servicing of the interlock.

Participants should contact Guardian on 1300 881 005 and explain why they need the Override. The code will only be provided where the operator is convinced that an emergency exists. **Use of the Override feature will be treated as a program violation that will require an immediate recall that will incur additional fees. TMR will demand an explanation from the participant.**

## 23. Emergency Override

To provide for situations where the vehicle needs to be started and other methods of assistance are not appropriate, and telephone contact is not available, an Emergency Override feature is available. The Emergency Override feature allows the user to start the vehicle without a breath test,

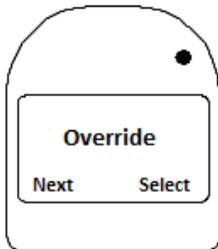
however the alarm will sound and lights will flash while the engine is running. This feature should not be used where telephone contact is available.

The Emergency Override feature can be accessed in the vehicle by stepping through the WR3 menu until the Emergency Override screen is reached. As soon as the Emergency Override is selected, the alarm will sound and lights will flash and a violation will be recorded, requiring an immediate recall that will incur fees. **Use of the Override feature will be treated as a program violation that will require an immediate recall that will incur additional fees. TMR will demand an explanation from the participant.**

The participant should follow the prompts on the interlock to implement the feature. The vehicle may be restarted for up to 60 minutes without a test.

The Emergency Override feature may only be used once between servicing of the interlock.

1.

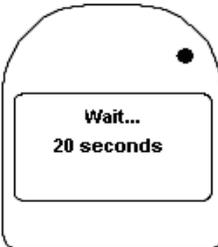


Press and hold the left button to access the user menu.

Use the left button to scroll to **Override**.

Press the right button to select this option. The alarm will sound and lights will immediately start flashing.

2.



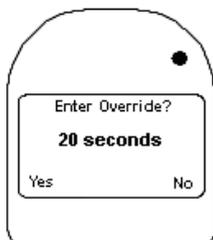
**Wait...** will be displayed and a timer will start a 20 second countdown. During the countdown you may exit **Override** and return to the user menu by pressing and holding the right button.

To continue with **Override** wait until the countdown is over.



**NOTE:** Selecting **Override** will trigger an audible and visual alarm. The alarm will remain active unless the user exits **Override** or turns off the motor.

3.

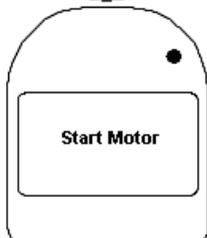


Once the initial countdown is over, **Enter Override?** will be displayed and you will then have an additional 20 seconds to confirm your intention to activate **Override**. Press the left button to activate **Override**. Press the right button to exit **Override** and return to the user menu.



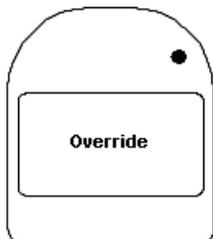
**NOTE:** If the user does not press either the left or right button before an additional 20 seconds period expires, the WR3 will automatically exit **Override** and return to the user menu.

4.



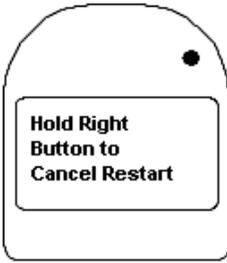
Once **Override** is activated, the motor may be started without a breath test. **Start Motor** is displayed on the screen. An audible and visual alarm will be active whenever the motor is running.

5.



While in **Override**, the vehicle may be driven without a breath test. Once the motor is turned off, the vehicle may be restarted for up to 60 minutes without a breath test. After that, the WR3 will automatically exit **Override** and a breath test will be required to start the vehicle.

6.



Once the motor has been started following activation of **Override**, the WR3 will display **Hold Right Button to Cancel Restart** whenever the motor is shut off. This message will be displayed for up to 60 minutes, during which time you can restart the vehicle without a breath test or press the right button to exit **Override**. After 60 minutes, the WR3 will automatically exit **Override**. A breath test will then be required to restart the vehicle.



**NOTE:** After exiting **Override**, this feature cannot be activated again until the WR3 has been reset by the interlock service centre.

**Use of the Emergency Override feature will trigger an immediate recall which will incur additional fees. Guardian is required to report use of any Override or Tampering events to TMR.**

## 24. Messages Displayed

### 24.1 Unscheduled Service Recall Messages

MESSAGE DISPLAYED	DESCRIPTION	ACTION
Immediate Recall 01	Unscheduled service reminder – Initiated because of Fail BAC results on a retest. The display will indicate the Lockout date if the vehicle is not returned for service prior to this date/time.	Call the Service Centre to arrange for an appointment before the date displayed and the interlock enters Permanent Lockout.
Early Recall 02	Unscheduled Service Reminder – Initiated because a running motor was not detected 3 minutes after pass breath test. The display will indicate the Lockout date if the vehicle is not returned for service prior to this date/time	Call the Service Centre to arrange for an appointment before the date displayed and the interlock enters Permanent Lockout.
Immediate Recall 03	Unscheduled service reminder – Initiated because of <b>5</b> high Fail BAC results (0.05% +) have been recorded. The display will indicate the Lockout date if the vehicle is not returned for service prior to this date/time.	Call the Service Centre to arrange for an appointment before the date displayed and the interlock enters Permanent Lockout.
Immediate Recall 05	Immediate recall reminder – Initiated due to Missed Retests recorded in the service period. The final date the vehicle can be driven before the interlock will enter Permanent Lockout is displayed.	Call the Service Centre to arrange for an appointment before the date displayed and the interlock enters Permanent Lockout.
Immediate Recall 06	Immediate recall reminder – Initiated because of the Pull Over Failed retest of more than 3 minutes. The final date the vehicle can be driven before the interlock will enter Permanent Lockout is displayed.	Call the Service Centre to arrange for an appointment before the date displayed and the interlock enters Permanent Lockout.
Immediate Recall 07	Immediate recall reminder – initiated by a Start Violation. The final date the vehicle can be driven before the interlock will enter Permanent Lockout is displayed ( <b>7</b> days after recorded event).	Call the Service Centre to arrange for an appointment before the date displayed and the interlock enters Permanent Lockout.

<b>MESSAGE DISPLAYED</b>	<b>DESCRIPTION</b>	<b>ACTION</b>
Early Recall 08 or 14	Unscheduled service reminder – Initiated because of Power Disconnection/s (vehicles battery). The display will indicate the Lockout date if the vehicle is not returned for service prior to this date/time.	Call the Service Centre to arrange for an appointment before the date displayed and the interlock enters Permanent Lockout.
Early Recall 09	Early service reminder – Initiated because of 25 consecutive HUM aborts. The display will indicate the Lockout date if the vehicle is not returned for service prior to this date/time.	Call the Service Centre to arrange for an appointment before the date displayed and the interlock enters Permanent Lockout.
Early Recall 10	Unscheduled service reminder – Initiated because the interlock log has reached 80% capacity. The display will indicate the Lockout date if the vehicle is not returned for service prior to this date/time.	Call the Service Centre to arrange for an appointment before the date displayed and the interlock enters Permanent Lockout
Immediate Recall 11	Immediate recall reminder – Initiated because an override code was used. The final date the vehicle can be driven before the interlock will enter Permanent Lockout is displayed.	Call the Service Centre to arrange for an appointment before the date displayed and the interlock enters Permanent Lockout.
Early Recall 12	Early service reminder – Initiated because of the problem with the ignition switch. The display will indicate the Lockout date if the vehicle is not returned for service prior to this date/time.	Call the Service Centre to arrange for an appointment before the date displayed and the interlock enters Permanent Lockout.
Immediate Recall 13	Immediate recall reminder – Initiated because the Emergency Override (with no code) was activated. The display will indicate the Lockout date if the vehicle is not returned for service prior to this date/time.	Call the Service Centre to arrange for an appointment before the date displayed and the interlock enters Permanent Lockout.
Early Recall 15	Unscheduled service – Initiated because after the TPM code used	Call Guardian to confirm action before the date displayed and the interlock enters Permanent Lockout.
Early Recall 16	Unscheduled service reminder – Initiated because the ignition was switched on but engine not started after 3 minutes of passed test. The display will indicate the	Call the Service Centre to arrange for an appointment before the date displayed and the interlock enters Permanent Lockout.

MESSAGE DISPLAYED	DESCRIPTION	ACTION
	Lockout date if the vehicle is not returned for service prior to this date/time.	
Immediate Recall 17	Unscheduled service reminder – Initiated because of a combination of 10 Fail BAC results recorded within a service period – includes failed retest, high range (0.05 %+ ) or mid-range (0.02–0.049%). The display will indicate the Lockout date if the vehicle is not returned for service prior to this date/time.	Call the Service Centre to arrange for an appointment before the date displayed and the interlock enters Permanent Lockout.

## 24.2 Messages A-Z

MESSAGE DISPLAYED	DESCRIPTION	ACTION
ABORT 10	Possible issue caused by moisture. If persistent, possible problem with the Handset.	Attempt test again. Call the Service Centre if this message appears frequently to arrange for a replacement Handset.
ABORT 30	Possible issue caused by moisture. If persistent possible problem with the Handset.	Attempt test again. Call the Service Centre if this message appears frequently to arrange for a replacement Handset.
ABORT 40	Possible issue with moisture or dirt causing piston in Handset to stick. May also be caused by low voltage in vehicle battery. Possible problem with the Handset. <b>(one abort 40 per 100 tests is considered normal)</b> .	Shake handset to loosen piston. Attempt test again. Call the Service Centre if this message appears frequently to arrange for a replacement Handset.
ABORT 45	Possible low voltage in vehicle battery – insufficient for interlock to function effectively. Possible problem with the Handset. <b>(one abort 45 per 100 tests is considered normal)</b> .	Check vehicle battery, charge if required. Attempt test again. Call the Service Centre if this message appears frequently to arrange for a replacement Handset.

MESSAGE DISPLAYED	DESCRIPTION	ACTION
ABORT 50	Possible issue with piston stuck in Handset. May also be caused by low voltage in vehicle battery. Possible problem with the Handset. <b>(one abort 50 per 100 tests is considered normal)</b> .	Shake handset to loosen piston. Attempt test again. Call the Service Centre if this message appears frequently to arrange for a replacement Handset.
ACS	Where this message remains on the screen, there is insufficient voltage in the vehicle battery to power interlock.	Charge or replace the vehicle battery
Blank Screen	The interlock unit is in the Power Off State. Alternatively, insufficient vehicle battery to power to the interlock.	Press right button on the Handset. Charge or change vehicle battery.
Blow Softer	Blowing pressure above maximum threshold at some point during the <b>5</b> second breath Sample time period.	Blow softer during test. Ensure mobile phone is off.
Blow Longer and Harder	Breath test was not performed for the last second of the Sample period.	Blow for the entire duration of the test. Try not to let your breath drop off during test.
Cal Due	Displays the date that the calibration on the Handset will expire. It is important to return to the service centre regardless of your service date, as once calibration expires the interlock will be unable to operate.	Call the Service Centre to arrange for an appointment <u>before</u> the “ <b>Cal Due</b> ” date shown expires and the interlock is unable to be operated.
Cal Expired	Calibration on the Handset has expired and requires calibration before normal use of interlock can continue.	Call the Service Centre to arrange an appointment to calibrate the Handset.
Calibration Expiry	Displays the date that the calibration on the Handset will expire. <b>It is important to return to the service centre regardless of your service date, as once calibration expires the interlock will not be able to operate.</b>	Call the Service Centre to arrange for an appointment <u>before the date shown</u> .
Drive Safely	After a breath test is taken and a Pass result is obtained, the vehicle may be started. A retest timer is activated.	Operate vehicle normally. Take the retest breath tests as requested.
Hold to Cancel Restart (right button)	Occurs 5 Seconds after the ignition switch has been turned off following a Missed Retest or a Fail BAC Retest. A Breath Test cannot be taken until the button has been pressed and “ <b>Ready for Test</b> ” is displayed.	Switch ignition switch off, wait 6 seconds then press and hold the right button. Take a breath test after the “ <b>Ready for Test</b> ” message is displayed.

MESSAGE DISPLAYED	DESCRIPTION	ACTION
Hum Louder	Hum tone not detected at some point during the breath Sample time period.	Hum while blowing during the entire test. Ensure mobile phone is off.
Invalid Sample	Improper test condition.	Perform another breath test. Disconnect the handset for 10 minutes the test again. If the message continues, call Guardian.
Lockout 5 or 30 Minutes.	A completed breath test resulting in a Fail BAC reading will be indicated by the Fail LED light accompanied by a distinctive tone. Lockout message will then be displayed, indicating that the device will not accept another breath test for the period of time shown.	Wait until the end of the Lockout period.  Do not attempt another test if alcohol has been consumed.
Missed Retest	Occurs when a retest is not properly completed within the required period ( <b>7</b> minutes). An alarm tone continues to sound until the driver completes the test or shuts off the motor. This will generate an Immediate Recall 05.	Complete the breath test as required <u>or</u> switch off the ignition key and press the right button on the Handset after " <b>Hold button to Cancel Restart</b> " is displayed.
Missed Service	If the interlock is not serviced by the Service Due date, the device will display a Missed Service message, for the next <b>7</b> days (the Grace Period) Missed Service message will be displayed. If the interlock device still has not been serviced by the end of the Grace Period, it will enter a Permanent Lockout condition.	Call the Service Centre to arrange for an appointment before the " <b>Missed Service</b> " date shown expires and the interlock enters Permanent Lockout.
Permanent Lockout	Service reminder period has expired. The device will not accept a breath test until it has been reset by the Service Centre. Until then, the vehicle cannot be started.	Contact Guardian for assistance options. The vehicle may have to be towed. Call the Service Centre to make an appointment.
Pull Over Turn Off Motor	Occurs when a Fail BAC result is recorded on a retest. The driver has <b>3</b> minutes to park and shut off the motor before the interlock alarm will sound.	Safely park the vehicle, wait for the " <b>Hold Right Button to Cancel Restart</b> " message, then press the right button to start the Lockout countdown.

MESSAGE DISPLAYED	DESCRIPTION	ACTION
Ready for Test	The device is ready for a breath test.	Breath test may be attempted.
Turn Key Off	Ignition Key is turned on before a breath test is taken.	Turn Ignition Key off until a breath test is completed and <b>Start Motor</b> appears.
Service Due	Reminder of appointment for scheduled service, noting the required service. This message will be displayed for the period, starting <b>7</b> days prior to a scheduled service whenever the interlock is powered on, after the engine is started and after each Retest.	Plan your appointment with the Service Centre on or before the service date and time, wherever possible.
Start Motor	Following a successful breath test signalled by a PASS result on the LED, the display indicates that the vehicle may be started. <b>NOTE:</b> <i>Turning the ignition on for 3 minutes without starting the vehicle will cause an Early Service.</i>	Start the motor and operate vehicle normally.
Try Again	Improper test condition. Possible RF signal interference.	Ensure mobile phone is off and attempt test again. Call Guardian if the problem persists.
Restart Available	After the Ignition Key is switched off, a <b>3</b> minute Stall Protect timer begins. During this time, the vehicle may be started without a breath test.	Option to start motor.
Retest	A double beep tone sounds and the display indicates the ' <b>Retest</b> '. The driver has 7 minutes to safely pull over and complete a breath test. In the final <b>2</b> minutes the tone will have more urgent sound.	Take the retest as required.
START VIOLATION	If a breath test is not taken but the vehicle is started (hot wire or push start) the display will indicate START VIOLATION for 10 seconds while a speaker tone sounds. The display will then indicate 'Retest', and will initiate a Retest sequence.	Take the breath test as requested and notify the Service Centre to arrange an unscheduled service immediately.
Wait	The interlock unit is in Power on mode and/or preparing to enter a Ready state.	Wait for " <b>Ready for Test</b> ". If unit remains in Wait - disconnect Handset. Reconnect after a few minutes.

## 25. TERMS AND CONDITIONS

### 1. Acknowledgements

The Provider is Guardian Interlock Systems Australasia Pty Ltd (“the Provider”). The Client is an approved participant in the Queensland Interlock Program (“the Program”). This Program involves the installation in the nominated vehicle (“the Vehicle”) of an ignition interlock system (“the System”) comprising the leased equipment (“the Equipment”) including any equipment or components that may from time to time be substituted or installed as replacements. The Program also involves monitoring the use and function of the System by means of a built-in events logger, having monitoring checks performed and events log data retrieved at regular intervals, and providing Department of Transport and Main Roads (“TMR”) with reports and/or other information pertaining to the Client’s participation in and compliance or non-compliance with the requirements of the Program. The Interlock Driver Contract (IDC) is governed by the laws of the State of Queensland in Australia and each party submits to the jurisdiction of the courts of the State of Queensland.

The function of the System is to prevent the Client from operating the Vehicle after consuming alcohol. The System requires a breath test prior to operating the Vehicle, followed by a series of retests at random intervals. If the driver fails the initial test, the System will enter a Lockout state that prevents the Vehicle from being operated for a period of time. If, after starting the Vehicle, the driver fails a retest or does not take a retest when required, an audible and visual alarm will be activated until the retest is taken and passed or the engine shut off.

Attempts to tamper with or circumvent the System are recorded in the events log. Clients are required to have a scheduled monitoring check carried out every month (or other specified period set in the Equipment memory), provided that in the event of specific circumstances identified in the User Instructions for the Equipment, additional servicing will also be required. Failure to comply with monitoring and/or service requirements will result in the System entering a Permanent Lockout condition.

Use of the System, and participation in the Program is subject to the Client holding a valid driver’s licence or permit, and the Client having been required to only drive a motor vehicle with an approved alcohol interlock.

The service centre providing the interlock services to the Participant is the authorised agent of the Provider for purposes of executing this Agreement and receiving monies payable by Client hereunder.

### Manufacturer’s Instructions

The client must:

- a. Enter the IDC for the entire Interlock Period;
- b. Pay all costs relevant to the installation, monitoring, servicing, calibration and removal of the device before each activity, unless approved for, and covered by, the Financial Assistance Scheme;
- c. Operate the device in accordance with the User Instructions issued with the device, and as amended;

- d. Follow the instructions displayed on the screen of the device;
- e. Follow the schedule of maintenance and data collection set out in the IDC;
- f. Not attempt to circumvent the device, or any of its peripheral devices, or allow anyone else to do so;
- g. Not remove, alter, render unusable or cause to be removed, altered, or rendered unusable the device, or its peripheral devices, described in the lease contract, or allow anyone else to do so;
- h. Not drive the nominated motor vehicle with any alcohol in his/her system;
- i. Accept that the data collected by the device shall be presumed to result from its use by the participant in default of proof by him/her to the contrary;
- j. Remain responsible for damages to the device caused by the actions of anyone or anything;
- k. Demonstrate the operational state of the device upon request by a Police Officer;
- l. Inform the Service Centre or Guardian of any proposed work to be conducted on the nominated vehicle before the work commences;
- m. Return the interlock equipment to Guardian at the end of their interlock program participation;
- n. Abide by Guardian's Multiple Driver rules where multiple users are nominated to use the same vehicle installed with an interlock;
- o. In Multiple Driver situations, establish, maintain, and retain the Interlock Driver Record (TMR Form F4847);
- p. In Multiple Driver situations, provide their Interlock Driver's Record (TMR Form F4847) to Guardian at the time of each service of the shared System;
- q. If receiving funding under the Financial Assistance Scheme, meeting all costs not covered by the scheme.

## **2. Privacy Act 1988**

The Client agrees for the Provider to obtain from a credit reporting body (CRB) a credit report containing personal credit information (e.g. name, address, D.O.B, occupation, previous credit applications, credit history) about the Client in relation to credit provided by the Provider.

The Client agrees that the Provider may exchange information about the Client with those credit providers and with related body corporates for the following purposes:

- (a) to assess an application by the Client; and/or
- (b) to notify other credit providers of a default by the Client; and/or
- (c) to exchange information with other credit providers as to the status of this credit account, where the Client is in default with other credit providers; and/or
- (d) to assess the creditworthiness of the Client including the Client's repayment history in the preceding two years.

The Client consents to the Provider being given a consumer credit report to collect overdue payment on commercial credit.

The Client agrees that personal credit information provided may be used and retained by the Provider for the following purposes (and for other agreed purposes or required by):

- (a) the provision of Goods; and/or
- (b) analysing, verifying and/or checking the Client's credit, payment and/or status in relation to the provision of Goods; and/or
- (c) processing of any payment instructions, direct debit facilities and/or credit facilities requested by the Client; and/or
- (d) enabling the collection of amounts outstanding in relation to the Goods.

The Provider may give information about the Client to a CRB for the following purposes:

- (a) to obtain a consumer credit report;
- (b) allow the CRB to create or maintain a credit information file about the Client including credit history.

The information given to the CRB may include:

- (a) personal information as outlined in 2. above;
- (b) name of the credit provider and that the Provider is a current credit provider to the Client;
- (c) whether the credit provider is a licensee;
- (d) type of consumer credit;
- (e) details concerning the Client's application for credit or commercial credit (e.g. date of commencement/termination of the credit account and the amount requested);
- (f) advice of consumer credit defaults, overdue accounts, loan repayments or outstanding monies which are overdue by more than sixty (60) days and for which written notice for request of payment has been made and debt recovery action commenced or alternatively that the Client no longer has any overdue accounts and the Provider has been paid or otherwise discharged and all details surrounding that discharge(e.g. dates of payments);
- (g) information that, in the opinion of the Provider, the Client has committed a serious credit infringement;
- (h) advice that the amount of the Client's overdue payment is equal to or more than one hundred and fifty dollars (\$150).

The Client shall have the right to request (by e-mail) from the Provider:

- (a) a copy of the information about the Client retained by the Provider and the right to request that the Provider correct any incorrect information; and
- (b) that the Provider does not disclose any personal information about the Client for the purpose of direct marketing.

The Provider will destroy personal information upon the Client's request (by e-mail) or if it is no longer required unless it is required in order to fulfil the obligations of this agreement or is required to be maintained and/or stored in accordance with the law.

The Client can make a privacy complaint by contacting the Provider via e-mail. The Provider will respond to that complaint within seven (7) days of receipt and will take all reasonable steps to make a decision as to the complaint within thirty (30) days of receipt of the complaint. In the event that the Client is not satisfied with the resolution provided, the Client can make a complaint to the Information Commissioner at [www.oaic.gov.au](http://www.oaic.gov.au).

The Provider is also required to notify TMR of any privacy complaint.

The Client agrees to the following collection, storage, use and disclosure of the Client's Data

### **Definition**

Data means all information, including personal information (for example images), in connection with the use or maintenance of the Interlock. It includes (without limitation) communications about the use of the Interlock and Program participation and data logged by the Interlock (for example breaches of the Program)

### **Offshore Data Storage**

The Provider may store Data in offshore hosted databases for purposes of providing the Program. The Data is currently stored in Ontario, Canada.

### **Client Responsibilities for Third Parties**

If the Client permits a third party to use the client's Interlock device then the Client warrants that it has provided a copy of these privacy terms to that person and obtained their consent.

## **3. Ownership of Equipment**

The Equipment is a Guardian Interlock System consisting of one sampling module and one control module, together with an alarm siren, cable connector, flasher unit and any other equipment identified in the records of Guardian or its agents. The equipment always remains the property of Guardian, and the Client shall not, directly or indirectly, encumber or otherwise impair Guardian's title to the Equipment. "Vehicle" refers to the vehicle identified above, which is the property of the client, or for which written permission to fit tan interlock has been provided by the owner.

Upon termination of this Agreement the Client shall take the Vehicle to a Service Centre within 5 days thereafter for removal of the System. In the event that the Client does not comply with this provision, the Service Provider shall have the right to recover possession of the System from the Vehicle, and the Client hereby appoints the Service Provider as his/her lawful agent for such purpose, with full authority to gain access and entry to the Vehicle, and remove the System from the Vehicle, by whatever means required. It is expressly acknowledged and agreed that Guardian shall not be liable for any loss or damage occasioned by the lawful removal of the System from the Vehicle, and the Client hereby undertakes to indemnify and save Guardian from and against any liability arising there from.

## **4. Payments**

The Client agrees to pay to Guardian all fees and charges in accordance with Schedule "A" as may from time to time be applicable.

In addition to the fees and charges set out in Schedule "A", the Client will pay all charges, costs and expenses reasonably incurred by or on behalf of Guardian in collecting or attempting to collect fees due under this Agreement, or otherwise

taking steps to enforce this Agreement, including recovery of the System in the event that it is not returned at the end of the Term or as otherwise required.

All payments are to be made in the form of cash, bank cheque or postal money order, debit card or by major credit card, except American Express and Diners Club. Personal cheques will not be accepted. In Multiple Driver arrangements, only credit/debit card pre-authorised payments will be accepted. The lease fee payable for the period until the next scheduled monitoring check, together with applicable taxes, is due and payable in advance at the time of each scheduled monitoring check, provided that the lease fee for the initial period shall be due and payable in advance on the date that the System is installed or Serviced. Payment for any other charges, including applicable taxes thereon, is due in full in advance at the time such charges are incurred. The Client acknowledges that Guardian is under no obligation to perform any services until payment for such services, together with any outstanding payment if applicable, is made.

#### **4.1 Payment Default**

If the Client delays or defaults in respect of any payment, the Provider reserves the right, in addition to other remedies it may have, to charge interest at the rate of 2.5% per month on outstanding monies and shall apply after as well as before any judgement. Such interest shall compound monthly at such a rate and is to be calculated from the date of invoice to the date of full payment by the Client. Any payment by the Client will be credited first against the interest accrued to the date of payment.

The Provider may demand payment of interest by the Client at any time. Failure to demand interest does not constitute a waiver of the entitlement to interest.

#### **4.2 Credit Facilities**

The Client agrees that in processing an application for credit, the Provider may seek from a credit reporting body information about their personal credit arrangements. The Client understands that this information may include personal credit information and credit history that credit providers are allowed to exchange under the Privacy Act, 1988. The exchange of information will only be used by the Provider for the purpose of processing the credit application.

The Provider may request the Client to nominate referees and reserves the right to withdraw credit facilities if, in the Provider's opinion, there have been deliberate acts or omissions in respect to the credit application. The Provider also reserves the right to withdraw credit facilities where payment has not been received

#### **4.3 Concessions**

Eligible concession cardholders will be entitled to a concession in accordance with Clause 6. FEES AND PAYMENT of the Breath Alcohol Ignition Interlock Device Agreement issued by the Queensland Government. That clause states as follows:

*6.2 Subject to clause 6.3, the Provider will be entitled to obtain a partial or full reimbursement from the Department pursuant to the Assistance Scheme for the Installation Costs, Scheduled Servicing costs and Removal Costs of the Prescribed Interlock set out in the Authorisation Document issued by the Department for an Interlock Driver who is eligible for financial assistance under that scheme ("eligible Interlock Driver"), as follows:*

- (a) *65% of such cost if an eligible Interlock Driver is the holder of a valid Commonwealth Health Care Card; or*
- (b) *in all other cases, 100% of such cost.*

6.3 *The Provider will not be entitled under the Assistance Scheme to reimbursement from the Department for any costs, charges, fees or expenses which may be incurred by an eligible Interlock Driver, relating to any of the following:*

- (a) *any bond payable by an eligible Interlock Driver to the Provider or Prescribed Interlock Installer;*
- (b) *Unscheduled Servicing;*
- (c) *damage, theft or loss of the Prescribed Interlock;*
- (d) *failure of an eligible Interlock Driver to pay any amount due to the Provider or a Prescribed Interlock Installer; or*
- (e) *any other additional costs, charges, fees or expenses incurred by an eligible Interlock Driver in relation to the Prescribed Interlock.*

All applications for concessions under the program must be supported by the submission of a valid and current Commonwealth Health Care Card and a signed Centrelink e-Business authority that allows Guardian to validate the concession claim. The Provider reserves the right to delay granting of concessions where doubt about validity of the entitlement exists.

#### **5. Monitoring Checks (Scheduled Service)**

**Scheduled Servicing** The Client must take the Vehicle to a Service Centre for scheduled monitoring checks. The first monitoring check will be scheduled for one month after installation of the System. Subsequent monitoring checks may be scheduled every two months. The date, time and Service Centre location for the next monitoring check will be confirmed with the Client each time service is performed. In the event that the Client wishes to change the date, time or location of a scheduled monitoring check, he or she must contact the Service Centre at least 48 hours in advance; otherwise the Client may not be able to obtain another service appointment prior to the due date, and/or may be subject to a cancelled/missed appointment charge. In the case of Multiple Drivers, the fees will be charged to the driver presenting the vehicle.

**Unscheduled Servicing** In the event that unscheduled service is required for any reason, the Client must contact the Service Centre to make suitable arrangements for service, and should be prepared to allow up to 48 hours before an appointment can be scheduled. Where the Unscheduled Service falls with the activities identified by TMR, specified Violation Fees will apply, and these may also incur hourly rates. In the case of Multiple Drivers, the fees will be charged to the driver presenting the vehicle. Unscheduled Servicing is not covered in the Financial Assistance Scheme.

#### **6. Provider's Responsibility**

Guardian agrees that the System will be installed and serviced in a good and workmanlike manner, provided that neither the Provider nor any Service Centre (including their respective employees and agents) shall be held responsible for any loss or damage to the Vehicle or its contents during installation or removal of the

System, other than loss or damage caused by the negligence, breach of contract or unlawful action of Guardian or Service Centre. The liability of Guardian shall be limited to repair or replacement of defective components. Such work shall be carried out during normal business hours and by prior arrangement with the Service Centre. In no event shall Guardian or any Service Centre (including their respective employees and agents) be liable for any consequential loss or damage to the person or property of the Client or anyone else, other than loss or damage caused by the negligence, breach of contract or unlawful action of Guardian or Service Centre.

Liability of the Client for repair or replacement of the System is limited to a maximum of \$2,580.00. The cost of replacing individual components of the System is listed in the Schedule of Fees. IN the case of Multiple Drivers, liability will be the joint responsibility of all authorised users of the System.

The foregoing is in lieu of any warranty by Guardian, express or implied, including any warranty of fitness for a particular purpose. This agreement represents the entire agreement between the parties hereto, and there are no collateral representations or warranties except as expressly set out herein.

Without limiting the generality of the foregoing, the Client understands that neither Guardian nor Service Centre warrant the ability of the Client or other permitted users of the Vehicle to operate the Vehicle safely with the System. Operation of the Vehicle is the sole responsibility of the Client. The Client also understands that neither Guardian nor the Service Centre warrant the ability of the System to prevent the Client or any other user of the Vehicle from operating the Vehicle in violation of the Program, Federal or State laws while in an alcohol impaired condition. **THE CLIENT SHALL NOT ATTEMPT TO START OR OPERATE THE VEHICLE AFTER CONSUMING BEVERAGE ALCOHOL.**

## **7. Security and Charge**

In consideration of the Provider agreeing to supply the Goods, the Client charges all of its rights, title and interest (whether joint or several) in any land, realty or other assets capable of being charged, owned by the Client either now or in the future, to secure the performance by the Client of its obligations under these terms and conditions (including, but not limited to, the payment of any money).

The Client indemnifies the Provider from and against all the Provider's costs and disbursements including legal costs on a solicitor and own client basis incurred in exercising the Provider's rights under this clause.

The Client irrevocably appoints the Provider and each director of the Provider as the Client's true and lawful attorney/s to perform all necessary acts to give effect to the provisions of this clause 7 including, but not limited to, signing any document on the Client's behalf.

### **a. Personal Property Securities Act 2009 ("PPSA")**

In this clause financing statement, financing change statement, security agreement, and security interest has the meaning given to it by the PPSA.

Upon assenting to these terms and conditions in writing the Client acknowledges and agrees that these terms and conditions constitute a security agreement for

the purposes of the PPSA and creates a security interest in all Goods that have previously been supplied and that will be supplied in the future by the Provider to the Client.

The Client undertakes to:

- (a) promptly sign any further documents and/or provide any further information (such information to be complete, accurate and up-to-date in all respects) which the Provider may reasonably require to;
  - i. register a financing statement or financing change statement in relation to a security interest on the Personal Property Securities Register;
  - ii. register any other document required to be registered by the PPSA; or
  - iii. correct a defect in a statement referred to in clause 0(a)i or 0(a)ii;
- (b) indemnify, and upon demand reimburse, the Provider for all expenses incurred in registering a financing statement or financing change statement on the Personal Property Securities Register established by the PPSA or releasing any Goods charged thereby;
- (c) not register a financing change statement in respect of a security interest without the prior written consent of the Provider;
- (d) not register, or permit to be registered, a financing statement or a financing change statement in relation to the Goods in favour of a third party without the prior written consent of the Provider;

The Provider and the Client agree that sections 96, 115 and 125 of the PPSA do not apply to the security agreement created by these terms and conditions.

The Client waives their rights to receive notices under sections 95, 118, 121(4), 130, 132(3)(d) and 132(4) of the PPSA.

The Client waives their rights as a grantor and/or a debtor under sections 142 and 143 of the PPSA.

Unless otherwise agreed to in writing by the Provider, the Client waives their right to receive a verification statement in accordance with section 157 of the PPSA.

The Client must unconditionally ratify any actions taken by the Provider under clauses a, b, c, & d above.

Subject to any express provisions to the contrary nothing in these terms and conditions is intended to have the effect of contracting out of any of the provisions of the PPSA.

## **8. Indemnification**

The Client agrees to indemnify and hold harmless Guardian and Service Centre (including their respective employees and agents) from any and all claims, demands, actions, costs and expenses whatsoever that may arise, directly or indirectly, out of any act or omission of the Client, other users of the Vehicle, or persons under their care, custody or control, relating to the Client's participation in the Program, other than claims, demands, actions, costs and expenses caused by the negligence, breach of contract or unlawful action of Guardian or Service Centre.

This obligation shall continue after termination of this Agreement. Neither Guardian nor Service Centre (including their respective employees and agents) shall be held liable for any loss, injury or damage of any nature whatsoever that

may be suffered by the Client, other users of the Vehicle, or any other person, resulting directly or indirectly from the Client's participation in the Program, other than loss, injury or damage caused by the negligence, breach of contract or unlawful action of Guardian or Service Centre.

Guardian will indemnify interlock driver and the owner of the nominated vehicle in relation to any claim or loss they may suffer as a result of any wilful, unlawful or negligent act or omission of the Provider or a prescribed interlock installer in connection with the interlock or the services provided pursuant to the Interlock Driver Contract.

## **9. Early Termination**

This Agreement may be terminated by the Client at any time prior to the end of the Term upon notice to the Provider. An Early Termination Fee applies.

This Agreement may be terminated by the Provider at any time prior to the end of the Term, upon notice to the Client, in the following circumstances:

- a) Failure by Client to pay any fees or other charges arising under this Agreement when due;
- b) Failure by Client to have a monitoring check carried out within 7 days after the scheduled date therefore;
- c) Damage to or loss of the System caused by a wilful act or omission on the part of the Client or a permitted user of the Vehicle;
- d) Attempts by the Client to circumvent or tamper with the System or the Equipment;
- e) Any sale, lease, assignment or transfer of title, or other transfer of legal or equitable ownership or possession of the Vehicle by the Client or registered owner without the Provider having been given sufficient notice of the intended sale, lease, assignment or transfer to enable it to make arrangements for the removal of the System out of the Vehicle;
- f) Any actual or threatened seizure, impoundment, or repossession of the Vehicle;
- g) Any other material breach of this Agreement by the Client.

In the event of early termination of this Agreement, the Client shall not be entitled to any refund of prepaid fees or other charges, and the Early Termination Fee shall become immediately due and payable. Any termination of this Agreement, whether initiated by the Client or the Provider will be reported to the TMR. Where the Provider removes the unit because of participant behaviour, damage to the System, or non-compliance with program conditions or user instructions, etc, the Provider will not reimburse fees.

The Client acknowledges that early termination of this Agreement may result in a loss of driving privilege.

## **10. General Provisions**

It is acknowledged that there are no representations, warranties or agreements, express or implied, save and except as set out herein. This Agreement shall not be amended or varied, and any purported amendment or variation shall be null and void.

This Agreement is personal to the Client, and shall not be transferred or assigned, directly or indirectly. Any purported transfer or assignment of this Agreement shall be null and void.

In the event of default by the Client, the Provider may, but is not obliged to, resort to any legal or equitable remedy that may be available to it in order to enforce this Agreement, and shall not be required to exhaust any remedies before pursuing any other remedies. No action or forbearance by Guardian shall result in an estoppel or waiver of rights, and shall not preclude Guardian from requiring full and strict compliance with this Agreement at any time.

If any provision of this Agreement is prohibited by law, or found to be invalid, it shall not affect the remaining provisions.

Section headings are included in this Agreement for convenience only, and have no independent meaning or effect.

Any notice given pursuant to this Agreement shall be sufficient if in writing and delivered personally or sent by ordinary prepaid mail to the address of Guardian or the Client, as the case may be, set out herein. In the event that notice is given by mail, it shall be deemed to have been received on the third business day after mailing.

In no event shall TMR be responsible for any action or omission of Guardian hereunder. Without limitation, TMR shall not be held liable in the event that a permit authorising the Client to operate a vehicle equipped with an ignition interlock device is not issued or, having been issued, is subsequently revoked.

Notwithstanding anything to the contrary in this Agreement, the Client expressly authorises and consents to Guardian removing the System from the Vehicle in the event that Guardian is directed to do so by TMR, either explicitly or by implication through the conditions of general application.

### **11. Loss Protection Plan (Optional)**

The Client acknowledges and accepts financial responsibility for damage to, or loss of, the System, however caused, provided that upon payment of the Loss Protection Plan fee, the Client's financial responsibility for damage to, or loss of, the System shall be limited to a maximum of \$500.00 per occurrence. Notwithstanding the foregoing, purchase of the Loss Protection Plan shall not limit the Client's financial responsibility for damage to, or loss of, the System caused by a wilful act or omission on the part of the Client or other permitted users of the Vehicle. The Client must present a copy of police report, along with any other evidence of loss, and pay the \$500.00 liability limit **within 72 hours of loss**. If the Client declines the Loss Protection Plan the Client is responsible for any loss or damage to the System to a maximum of \$2,580.00 (Inc GST) in the event of a complete loss. The LPP does not cover outstanding lease fees.

### **12. Privacy Notice**

Guardian is collecting your personal information directly from you also via the Interlock device in you Nominated Vehicle to be able to provide the Interlock services to you. This collection is consistent with the Alcohol Ignition Interlock

scheme established by Chapter 5, Part 3B of the *Transport Operations (Road Use Management Act 1995* (Qld).

This information will be provided to the Department of Transport and Main Roads in order for it to administer that scheme. The Department may also use this information for evaluating the scheme at a future point in time and may provide this information to third party research bodies that are engaged by the Department to undertake such work.

The information may also be provided to other Interlock Drivers who also use the same Interlock device in the same Nominated Vehicle during the same period.

### **13. Complaints**

Complaints will be handled in accordance with the established Guardian Complaints and Disputes Policy provided.

# QLD INTERLOCK PROGRAM – FEE SCHEDULE A

(Inc GST) – January 2017

## Charges

Inspection (single user)	Free
Standard Installation ( <i>2 hour install, Inc. training</i> )	\$192.00
Non-standard Installation	Cost of additional parts, plus \$99 per hour over 2 hours
DTS Sensor ( <i>required for diesels, etc.</i> )	\$120.00
Removal Fee	\$110.00
Temporary Removal & Reinstall	\$302.00

## Lease Fees

Monthly Fee ( <i>includes interlock rental, monitoring, recalibration and reporting – 30 days.</i> )	\$165.00
Missed appointment	\$40.00

## Loss Protection Plan (Optional)

Monthly – per 30 day month ( <i>limits liability to \$500.00 provided client meets Terms and Conditions</i> )	\$8.14
---	--------

## Unscheduled & Early Services

Early Service (power disconnects, etc.)	\$71.50
Violation reset ( <i>Fail BACs – Consecutive / retest, etc.</i> )	\$71.50
Administration Fee	\$60.00
Equipment malfunction under normal use	Free
Exceeding memory under normal use	Free
Unscheduled Service report (hourly)	\$100.00
All other work involved with unscheduled servicing	\$99.00 per hour

## Multiple Driver Fees (each additional driver)

Inspection Fee ( <i>before establishing program</i> )	\$71.50
Program Administration Fee ( <i>establishing program</i> )	\$100.00
Program Fee – 30 days ( <i>includes admin &amp; reporting</i> )	\$154.39
Loss Protection Plan (Compulsory) – per 30 days	\$8.14
End of Program Fee	\$100.00

## Damage to Equipment

Equipment Repair Minimum charge	\$100.00
Replacement of Handset	\$1424.50
Replacement of Interface Module	\$984.50
Replacement of Coiled Cable / Cable Assembly	\$220.00
Alarm Horn	\$33.00
Flasher	\$18.00
Total Loss	\$2,580.00

- Notes: 1. Discounts for eligible Health Care Card holders may apply on presentation of their card  
2. Financial Assistance Scheme may apply to specified services



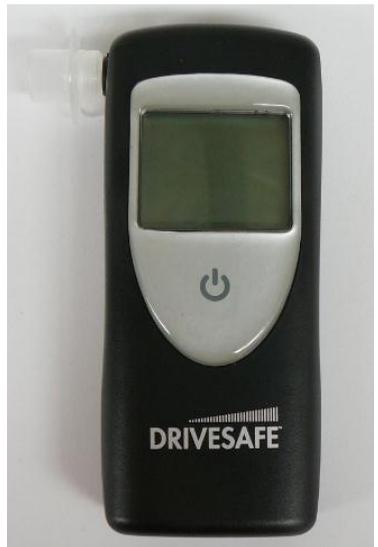
## DRIVESAFE NEW CLIENT PROMOTIONAL OFFER

***Purchase a DRIVESAFE and send in the voucher on the back of this page to receive \$30 off your next month's monitor fees.***

We appreciate that you have selected Guardian as your Interlock provider and value you as a new client. Your program could be extended if the Interlock records BAC readings, to assist you in completing your program on time we strongly recommend that you consider purchasing a DRIVESAFE portable breath alcohol tester from your **Guardian Service Centre**.

The DRIVESAFE breath alcohol tester is a portable device that is simple to use and gives an accurate and reliable result. It has a variety of applications and is ideal for the budget conscious buyer who is seeking quality and reliability. The DRIVESAFE is certified by Australian Standards for 180 days calibration and can be serviced by any Guardian Service Centre.

- The DRIVESAFE is one of the only breath alcohol testers engineered for the personal market that uses an electrochemical sensor. These fuel cells, are known for their stability over longer periods of time resulting in higher accuracy levels and reduced calibration intervals compared to a less sophisticated semi-conductor sensor.
- The DRIVESAFE is small and uses 2 AA alkaline batteries so that it can be used anywhere. Mouthpieces are supplied, and additional mouthpieces are available.
- Simply push the button and observe the automatic circuit testing. The LCD shows "READY" when the unit is ready. Take a deep breath and blow into the mouthpiece at a constant speed and pressure. The DRIVESAFE will measure your breath alcohol and provide an accurate reading on the LCD.



## **The Bottom Line – WHY TAKE THE RISK?**

### **DRIVESAFE NEW CLIENT PROMOTIONAL OFFER VOUCHER**

Purchase a DRIVESAFE Portable Breath Alcohol Tester and receive \$30 off your next month's monitor fees

Participant Name \_\_\_\_\_

Address \_\_\_\_\_

Contact Number \_\_\_\_\_

Licence Number \_\_\_\_\_

DRIVESAFE Serial Number \_\_\_\_\_

Service Centre Confirmation of Sale \_\_\_\_\_  
(stamp or initial)

### **ONLY WHILE STOCKS LAST**

*This offer is only available to participants on the Alcohol Interlock Program with a Guardian WR3 unit installed. This offer is only available on the DRIVESAFE product and does not apply for previous purchases. This offer can be withdrawn at any time. Guardian Interlock will not be responsible for lost vouchers. The Serial Number must be included.*

*Voucher must be sent to Guardian Interlock Systems, 8/11 Packard Avenue, Castle Hill NSW 2154 or faxed on 02 8853 6201 for redemption. A credit will be applied and appear on your next monitor invoice.*

